## COMPANY PROFILE



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**Creating a CommUniversity of Leadership Excellence** 





### BLACK HAT LEADERSHIP ACADEMY

Black Hat Leadership Academy (Black Hat) is a pioneering force in leadership development, dedicated to "Creating a CommUniversity of Leadership Excellence"—a visionary institution where African ancestral wisdom converges with global leadership best practices to cultivate ethical, transformative leaders. Founded in 2016, we integrate time-honored African principles, such as Ubuntu's emphasis on collective responsibility and communal harmony, with internationally recognized frameworks, fostering leaders equipped to drive equitable progress in an interconnected world.

Our services span leadership development programs, independent elections management, strategic research, and public advocacy and social facilitation, all designed to empower small and medium enterprises (SMEs), corporations, and communities. As we expand into a continental institute, we provide agile, affordable research support and thought leadership in Youth Development, SMME Empowerment, and Local Economic Transformation, serving clients from grassroots startups to multinational firms.

Guided by the philosophy that "research is a basic human vocation," we democratize leadership education through accessible, culturally rooted training. Our approach blends storytelling, Indigenous conflict resolution practices, and modern methodologies to address 21st-century challenges. Partnering with various entities, we bridge tradition and innovation, ensuring African heritage informs global leadership discourse.

Black Hat is more than an academy—it is a movement. By leveraging a decade of accumulated knowledge and community-driven insights, we service the entire leadership value chain, nurturing leaders who honor their roots while pioneering inclusive, sustainable futures. Together, we are redefining excellence, proving that leadership grounded in African wisdom is not only vital but visionary.



### VISION

Black Hat is **"Creating a CommUniversity of Leadership Excellence".** This visions is a bold and transformative approach to education and leadership development. By this we mean:

- **Community-Centered Learning**: The term "CommUniversity" likely merges community and university, implying an institution deeply embedded in and responsive to the needs of its surrounding communities. It reflects a vision of making higher education and leadership training accessible, practical, and directly beneficial to the broader community.
- **Leadership Excellence**: This emphasizes your commitment to fostering exceptional leaders who not only excel professionally but also contribute meaningfully to society. It suggests a focus on developing skills like innovation, ethics, problem-solving, and transformative leadership.
- **Integrated Education Model**: The "CommUniversity" could represent a hybrid institution that blends academic rigor with real-world applications, bridging the gap between formal education and experiential learning. It might include workshops, mentorship programs, leadership labs, and partnerships with industries and governments.
- **Inclusivity and Innovation**: This vision likely champions inclusivity, encouraging diverse voices and perspectives. It could also signify using innovative teaching methods, including digital tools, indigenous knowledge systems, and Afrocentric philosophies, to create a unique learning environment.
- A Catalyst for Socioeconomic Development: By centering leadership excellence, the CommUniversity may aim to produce leaders equipped to address challenges in business, government, and civil society, thus driving positive change locally, regionally, and even globally.

This vision positions Black Hat as a trailblazer in redefining leadership education and training, highlighting our mission to create impact-driven leaders rooted in community values and excellence. It's an inspiring direction that aligns education with purpose and action.

#### **MISSION STATEMENT:**

To empower individuals and communities by delivering transformative and afrocentric leadership education, fostering innovation, and bridging the gap between academic knowledge and real-world application. We aim to cultivate ethical, inclusive, and impactful leaders equipped to address societal challenges and drive sustainable development across diverse sectors.



### **BROAD SERVICES PILLARS**

### Black Hat offers the following broad services Pillars:

#### **Workshops & Trainings**

- Social Facilitation
- Leadership Development
- Team Building Exercises
- Strategic Planning Sessions
- Leadership Seminars
- Transformative Leadership
- African Leadership Principles
- African Conflict Resolution Strategies
- Customised Corporate Training
- Anti Corruption Policy
- Environmental Social Governance Policy
- Ethical Practice Policy

#### **Research & Writing Services**

- Data Collections
- Report Writing
- Data Capturing
- Transcriptions & Translations
- Conference Scribes and Note Taking
- Ushers and Human Support

#### **xHAT Corporate Elections Management**

- Voter Education & Preparedness
- Voters' Roll Development & Management
- Elections Management & Reporting
- Confict Resolutions & Disputes
- Inductions and Leadership Support
- Constitutional Reviews & Development
- Student Leadership Support









### **MARKET NICHE**

### Analysis of South Africa's Skills Framework and the Role of Leadership, Conflict Resolution, and ADR

South Africa's National Skills Development Strategy (NSDS III) and Labour Market Intelligence Programme (LMIP) identify systemic gaps in soft skills (communication, leadership), cognitive skills (critical thinking), and intra-personal skills (adaptability) as critical barriers to economic participation. The National Scarce Skills List (2022) explicitly highlights leadership and management as scarce, reflecting structural inefficiencies in sectors like manufacturing and ICT.

These frameworks, aligned with the Skills Development Act (1998) and National Development Plan (NDP), prioritize transversal competencies to reduce unemployment (32.9%) and inequality. Black Hat Leadership Academy's experiential training models address these gaps by embedding conflict resolution, ethical leadership, and collaborative problem-solving in curricula. For example, conflict resolution modules align with the Labour Relations Act (LRA 66 of 1995), which mandates dispute resolution through dialogue, reducing litigation burdens. Leadership training fosters adaptability and ethical decision-making, directly responding to NSDS III's emphasis on "future-proofing" workforces.

Alternative Dispute Resolution (ADR) is pivotal in South Africa's labour ecosystem. The LRA institutionalizes ADR via the CCMA, promoting conciliation/arbitration over adversarial processes, while Section 34 of the Constitution guarantees access to justice through efficient mechanisms. ADR aligns with judiciary reforms to alleviate court backlogs (exceeding 53,000 cases in 2023) and supports social cohesion in labour relations.

By integrating ADR principles and leadership development, Black Hat's approach bridges policy objectives with practical upskilling, fostering a workforce capable of navigating complex socio-economic challenges. This synergy between policy, legislation, and targeted training is critical to achieving inclusive growth and labour market stability.

#### Industry terminology vs Black Hat Language

- "CommUniversity" "Community-Integrated Leadership Development Hub"
- "Transformative Leadership" "Ethical Leadership & Workforce Transformation"
- "African Conflict Resolution" "Inclusive Conflict Management & Social Cohesion"
- "Strategic Workshops" "Skills-Driven Strategic Workforce Planning"
- "Leadership Excellence" "Human Capital Development & Leadership Upskilling"



# UBUNTU TRANSFORMATIVE LEADERSHIP (UTL)

### COMMERCIAL LEADERSHIP FRAMEWORK: "UBUNTU TRANSFORMATIVE LEADERSHIP (UTL)"

#### FRAMEWORK OVERVIEW

#### **Target Audience:**

- Executives, policymakers, NGO leaders, HR professionals, and entrepreneurs seeking ethical, community-centric leadership strategies.
- Unique Selling Proposition (USP):
- Blends AmaXhosa relational leadership practices with global transformative leadership theory, offering actionable tools for fostering equity, harmony, and innovation.

#### **CORE MODULES**

#### 1. Foundations of Ubuntu Leadership

- Key Concepts: Ubuntu philosophy, relational accountability, and harmony.
- Case Study: Nelson Mandela's leadership style rooted in AmaThembu/Xhosa principles.
- Toolkit: "Circle of Harmony" exercise to align personal and organizational values.

#### 2. The Council System: Collaborative Decision-Making

- Key Concepts: Age-mate councils, peer accountability, and non-authoritarian authority.
- Workshop: Simulated council debates to resolve modern organizational conflicts.
- Toolkit: "Council Charter" template for inclusive governance structures.

#### 3. Arbitration & Transformative Justice

- Key Concepts: Mediation as leadership, balancing individual and public good.
- Case Study: AmaXhosa arbitration practices vs. Western HR conflict resolution.
- Toolkit: "Justice Compass" framework for ethical decision-making.

#### 4. Mentorship Across Generations

- Key Concepts: Lifelong leadership training, multi-generational knowledge transfer.
- Workshop: Designing mentorship programs inspired by AmaXhosa initiation (ulwaluko).
- Toolkit: "Elder Wisdom Journal" for documenting institutional memory.

#### 5. Sankofa Leadership: Bridging Tradition & Innovation

- Key Concepts: Learning from the past to lead forward (Sankofa).
- Case Study: Steve Biko's Black Consciousness Movement and modern DEI strategies.
- Toolkit: "Sankofa Audit" to evaluate cultural alignment in policies.



# LEGACY & SERVICE LEADERSHIP

## COMMERCIAL LEADERSHIP FRAMEWORK FOR PREMIUM MASTERCLASSES & WEBINARS: "AN INSIGNIA MORE ENDURING: LEADERSHIP ROOTED IN LEGACY & SERVICE" PROGRAM OVERVIEW

This premium leadership series distills "Leadership: An Insignia More Enduring" into actionable insights, blending Xhosa cultural wisdom, personal resilience, and ethical stewardship. Designed for executives, entrepreneurs, and community leaders, the program offers a transformative journey through masterclasses, workshops, and interactive webinars.

#### **Core Pillars**

- Ethical Stewardship
- Resilience & Vision
- Community-Centric Service
- Cultural Authenticity
- Legacy Building

#### 1. Masterclass Series

- Module 1: "Ubuntu Leadership: Wisdom from Xhosa Royalty"
  - Content: Chief Langa's teachings, ethical decision-making frameworks.
  - Activity: Case study on reconciling traditional values with modern governance.
- Module 2: "Choosing Life: Resilience in Leadership"
  - Content: Author's hunger narrative, vision-crafting workshop.
  - Tool: Personal "Bridge Moment" reflection exercise.
- Module 3: "The Burden & Honor of Service"
  - Content: Balancing authority with compassion, avoiding corruption.
  - Case Study: Laundromat Ma's ethical dilemma simulation.
- Module 4: "Writing Your Legacy"
  - Content: Mngwazi's 2010 vision statement, legacy mapping.
  - Tool: Guided journaling for personal and organizational impact.

#### 2. Webinar Library

- "Sukramela! Confronting Leadership Challenges Head-On"
  - Rugby metaphor workshop on tackling conflicts.
- "No Savior Coming: Mobilizing Grassroots Leadership"
  - Lessons from anti-apartheid icons, fostering community agency.
- "Little Foxes: Protecting Integrity in Leadership"
  - Interactive Q&A on ethical dilemmas and stakeholder trust.

#### 3. Exclusive Add-Ons

- 1:1 Coaching: Personalized sessions with certified coaches trained in the book's principles.
- Cultural Immersion Retreat: A 3-day workshop in South Africa (optional), featuring dialogues with Xhosa leaders.
- Leadership Toolkit: Customizable templates (vision statements, conflict-resolution guides) and a curated reading list.

### PREVIOUS PROJECTS

Previously we have worked with a number of organizations and institutions, the following are some but not all of our previously completed projects:

#### **Maritime Business Chamber (MBC)**

- Strategic Vision Review
- Report Writing

#### **Volkswagon SA (VWSA)**

- High-level Strategic Workshop scribe work
- Report Writing

#### **Eastern Cape Sports**

• Annual Conference scribe work

#### **Nelson Mandela University, Missionvale Campus**

- Vision 2020 Strategy Review
- Safety and Security on and Off Campus

#### **EU-SA Dialogues: SHUKUMA MZANSI III**

• Conference Scribe Work

#### **Mandela Bay Development Agency**

• NMB Post Covid-19 Development Advisory Position

#### **Overall Events**

- Scribe Work
- Crisis Communication

#### **Bophilo-Impilo Development Centre**

- KWF Community Development Trustee Elections
- Molteno & Sterkstroom Community Development Trust

#### **ETDP SETA Research Chair, NMU**

- Youth Employment and Employability Research FieldWork
- Data Capturing

#### Port Elizabeth College (PEC), Nelson Mandela Bay

- SRC Constitution Reviews
- Student Support Services
- SRC Elections

#### **Eastcape Midlands College**

- SRC Constitution Review
- SRC Elections

#### **Book Publications**

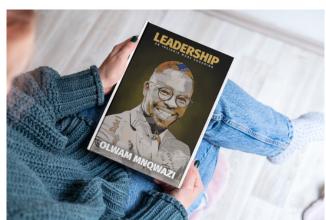
- I am Still Me by Nozibele Qamngana Mayaba
- Writing the Way by Olwam Mngwazi
- Leadership by Olwam Mnqwazi
- Mandela Bay Fashion Week publication

#### **Leadership Seminars**

• The Burden of Leadership

#### **Masters and PhD Research Data Collections**

Data Collection support, Respondents Sourcing,







### PREVIOUS CLIENTS





























### **ABOUT THE FOUNDER**

**Olwam Mnqwazi** is a visionary author, scholar-practitioner and the founder of Black Hat Leadership Academy, a pioneering institution dedicated to redefining leadership through Afrocentric principles and Ubuntu philosophy. He holds a Bachelor of Arts majoring in Industrial & Organisational Psychology and Public Administration), as well as a BA Honours in Development Studies from the Nelson Mandela University. Olwam is currently doing an MA in Conflict Transformation & Management from Nelson Mandela University, where his groundbreaking research on indigenous amaXhosa leadership practices—emphasizing the building blocks to conflict resolution. Mnqwazi has been published in Transformative Leadership in African Contexts (HSRC Press, 2024). His work challenges Western-centric models, advocating instead for decolonial frameworks rooted in African epistemologies.

As the architect of the "CommUniversity" model, Mnqwazi bridges academic rigor with community-driven learning, offering workshops, corporate training, and conflict resolution strategies that empower SMMEs, youth, and marginalized groups. Recognized among Avance Media's 100 Most Influential Young South Africans and the Mail & Guardian Top 200 Young Leaders, he leverages storytelling, folktales, and autoethnography to democratize leadership education. Mnqwazi's vision extends globally: through strategic partnerships, policy advocacy, and hybrid programs, he aims to scale Black Hat into a multinational force, fostering ethical, adaptive leaders who harmonize tradition with innovation. A firm believer that "leadership is cultivated through community, not hierarchy," he champions inclusive, culturally resonant solutions to 21st-century challenges, positioning African wisdom as vital to global progress.



### For more information:

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